MINISTRY OF
E-GOVERNANCE

BELIZE'S DIGITAL LEAP

GOVERNMENT OF BELIZE
MINISTRY OF E-GOVERNANCE

BELIZE, THE NEXUS OF CARICOM, CENTRAL AMERICA,
AND MEXICO IN A NEW GLOBALTRADE ERA

MINISTRY OF
E-GOVERNANCE | *FOLLOW US!*

BELIZE´S RECENT ACTIONS TO ACCELERATE DIGITAL TRANSFORMATION

Despite **persistent challenges**, Belize has taken **decisive steps** to **modernize its digital ecosystem** and lay the foundation for an innovation-driven economy. These efforts reflect a **strategic approach that combines policy reform, capacity building, and investment incentives.**

INSTITUTIONAL UPGRADE:

THE DEPARTMENT OF E-GOVERNANCE WAS ELEVATED TO THE MINISTRY OF E-GOVERNANCE.

E-GOVERNANCE & DIGITALIZATION UNIT
Towards a Digital Belize

E-GOVERNANCE & DIGITALIZATION DEPARTMENT

MINISTRY OF E-GOVERNANCE

Strategic Implication:
This transition formalizes a **stronger mandate** and **oversight role** for leading and coordinating **government-wide digital transformation.**
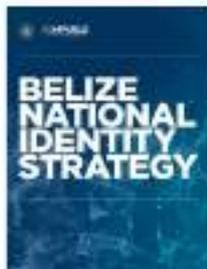
Centralized Leadership:
Positions the Ministry as the **national authority** on digital policy, infrastructure planning, **CYBERSECURITY** and cross-sector digital initiatives.

Signal of Political Will:
Reflects **high-level commitment** to modernization, public service innovation, and sustainable digital development.

COMPLETED STRATEGY DOCUMENTS

NATIONAL PLANS & DOCUMENTS

- Belize National Identity Strategy
- National CyberSecurity Strategy
- Belize Digital Agenda
- Legistlation Guidelines
- Digital Government Act
- Data Protection Act
- Public Sector Data Sharing Act

LAWS TO PROTECT
ALL BELIZEANS

DIGITAL GOVERNMENT STRATEGIC ENABLERS

Focuses on **transforming how government uses digital technologies to deliver public services and optimize internal operations** for greater efficiency, accessibility, and inclusion.

OBJECTIVES > ACTIONS

🏛️ *Modernize Government Processes & Services*

⬡ *Enhance Digital Infrastructure & Interoperability*

Boost Operational Efficiency & Automation

PROJECT ACHIEVEMENTS

Belize Companies & Corporate Affairs Registry

• Allows citizens to apply online for companies and   bussiness registration services in Belize .

Integrated Revenue Information System

• IRIS Belize is the online taxpayer portal for the Belize Tax Service.

Temporary Employment Permit

• The online TEP system which was designed to modernize and streamline the process of applying for Temporary Employment Permits in Belize.

BCCAR
Belize Companies & Corporate Affairs Registry

IRIS
BELIZE

Ministry of Rural Transformation
Community Development, Labour and Local Government

PROJECT ACHIEVEMENTS

Criminal Records Registry
- Allows citizens to apply for and receive police records digitally, including online payments.

Safe City Camera Project
- Installed **over 225 surveillance cameras** around several parts of Belize City and San Pedro.

Belize Travel iDeclare
- The official Immigration and Customs application platform developed to facilitate the submission of online arrival and departure forms.

SUCCESS CASES/PROJECTS OUTSIDE THE SCOPE OF THE PAST NATIONAL DIGITAL AGENDA ITERATION

Belize Tax Service (BTS)

Major Digital Advances
- Revenue Management System (RMS) & Iris Belize Taxpayer Portal
- E-filing, Online Payments, Account Management
- Real-time Bank Integration including Kiosks for Hybrid Service
- **Over 90% Online Tax Collections**
- The Online IRIS Portal now Processes Over 90% of All Tax Filings.

FUTURE PROJECTS TOWARDS A DIGITAL GOVERNMENT

ATTORNEY GENERAL'S MINISTRY | **VSU VITAL STATISTICS UNIT**

Civil Registry System Digitalization

- Modernization of **vital statistics** systems
- Secure, online access to birth & marriage certificates
- Enabling **faster identity verification** and improved service delivery

BELIZE NATIONAL ID

Nationwide Rollout of Biometric National Digital ID
(Approved July 2025 by Cabinet)

- Unique identifier for all citizens & residents
- Streamlines service access across public & private sectors
- Builds on successful pilot; full rollout in **3 years**

CAPACITY BUILDING:
EMPOWERING BELIZE THROUGH CONTINUOUS LEARNING WITH DIGITAL HUBS

501 Academy

- Is a digital learning hub for Belize that provides accessible educational resources for students, teachers, and parents, including course materials, information on Ministry of Education programs, and tools for distance learning.
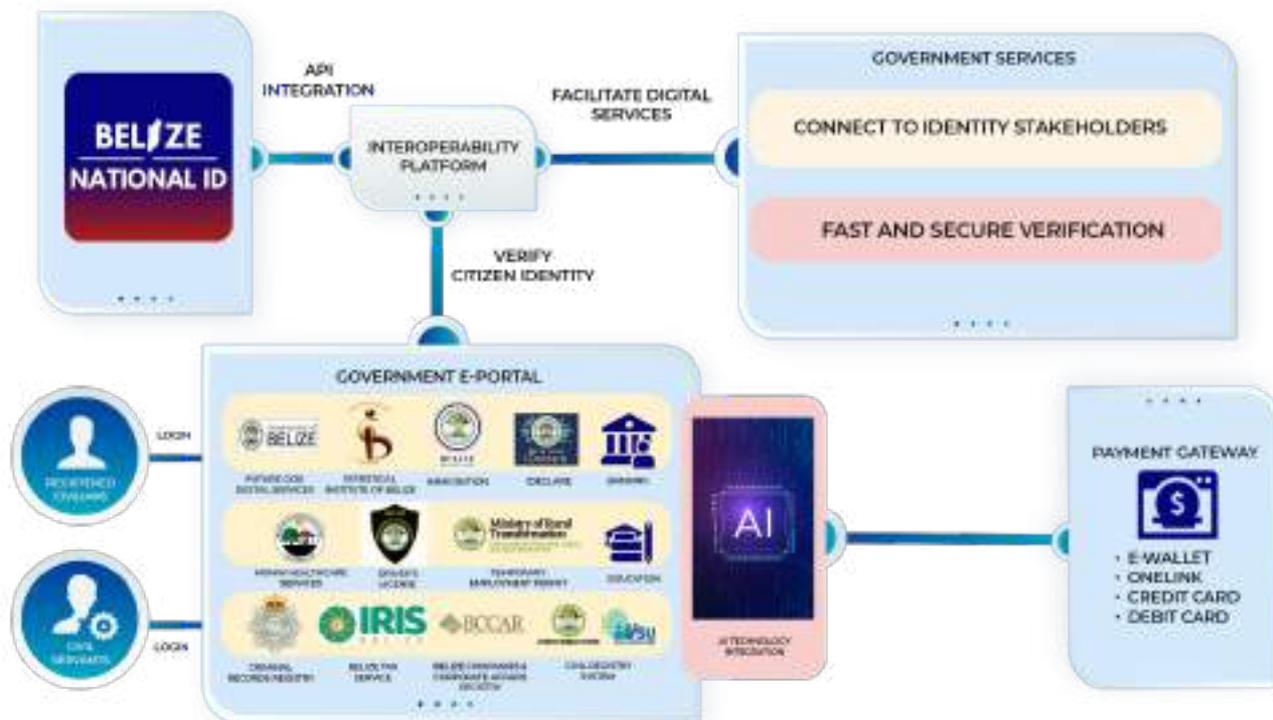
E-Governance Academy Belize

- Is a program promoted by the World Bank in collaboration with Coursera and the Ministry of E-Governance, designed to strengthen digital human talent in Belize
- **Over 500 scholarships**

DIGITAL PUBLIC INFRASTRUCTURE

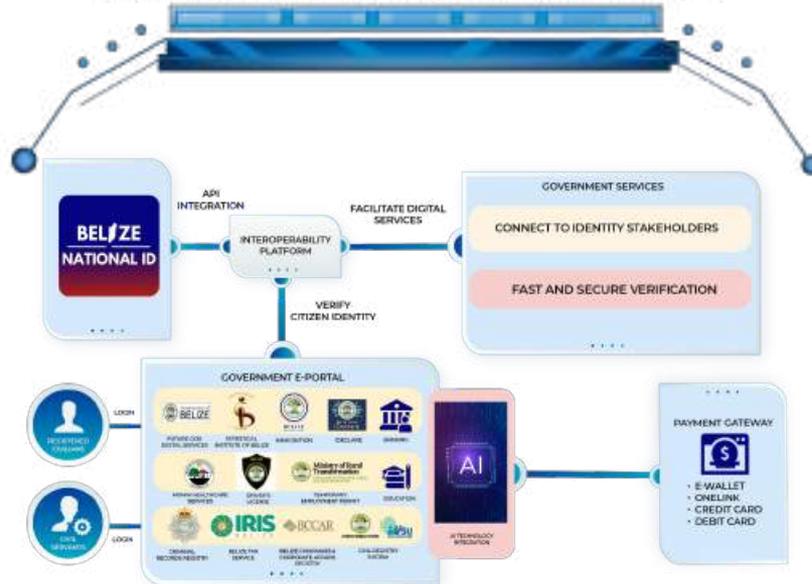**DPIs in each category become a Building Block for Digital economies**

Identifiers & Registries
- Individual ID
  Bele National ID
- Business Tax
- Health Facility Registry
- Public Credit Registry

Data Sharing & Credentials
- Open Finance
  Financial data sharing API standards & schemas
- Health Data Sharing
  APIs for health records
- eLocker
  Apps for government issued credentials
- AI Natural Language Models
  Made open for issue

Trust Infra
- eSign
  Sign any document on mobile
- PKI/Digital Signature
  Make documents tamper proof
- Consent Artefact
  Electronic out for consent to share data

Discovery & Fulfilment
- eCommerce
  Open interoperable ecommerce network
- Mobility & Transport
  Open protocols for mobility
- Open Tax filing APIs
  Direct tax collection

Payments
- P2P/P2M Payments
  Interoperable first/ mobile-based
- G2P Benefit Transfers
  Financial Address Mapper, etc.
- Bill Payments Protocols
  Paying any bill using any app
- Electronic till collection
  Interoperable tills for transport

ONE BELIZE DIGITAL VISION

Thank You!

MINISTRY OF
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For more information, contact us at:
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